



YOU ASKED.....

WE ANSWERED

MARCH 24, 2021 TOWN HALL MEETING

A Town Hall Meeting is an opportunity for homeowners to bring any matter to the Board of Directors.

At the March 24th meeting, some items were answered on the spot, some required more information or time to answer, and others were residents expressing an opinion.

For those of you who were unable to attend, please see highlights and post-meeting updates.

CLUBS:

Q: Eliminate the need for detailed safety plans for off-site club events?

Q: Allow e-mail voting for club elections?

Q: CCAC liaison and interaction with individual clubs?

A: Board Liaison is working with CCAC on responses and recommendations.

CLUBHOUSE HOURS AND POOL ITEMS:

Q: Clubhouse hours? Extended hours on Friday evenings?

A: Clubhouse hours are every day 7AM – 9PM except Friday 7AM – 10PM.

Q: Effect bamboo(mold/staining) will have on new sunshades?

A: Our arborist reviewed the area and advised that the sunshades were stained by mold which grew in the shade of the bamboo, not due directly from the bamboo plant material. The FSR maintenance team will ensure that appropriate cleaning and preventative maintenance is completed on a regular basis so that this does not happen again on the new sunshades.

Q: Extend pool hours for children and allow toys?

A: The Community Guidelines Committee will be looking at this as part of their overall assessment of community rules. Prior to finalizing, the Rules will be presented to homeowners for feedback.

Q: Excess trash/concerns after hours at the pool?

A: The cleaning company has agreed to modify their responsibility to ensure outdoor pool trash is collected on the weekends. The FSR maintenance staff handles this task on the weekdays.

VISTA BELLA:

Q: Still no street lighting at entrance to Visa Bella?

A: **The Facilities, Maintenance, Infrastructure, Utilities Advisory Committee is tasked with researching options and providing recommendations to the Board.**

Q: Construction clean-up – sweeping and trash removal?

A: **Property Manager has once again notified Pulte project manager of the situation.**

Q: Construction Gate – what happens when Pulte leaves?

A: **Upon completion of construction, this will be an “emergency vehicle only” access gate. No through traffic will be allowed.**

LANDSCAPING:

Q: Pesticides being used by Millennium?

A: **One individual had specific questions and concerns and there was an email dialogue between that individual and the Board president. Some items that may be of general interest to residents:**

- **The Property Manager will send out an e-Blast notice to homeowners in advance of any pesticide application to the common areas.**
- **Millennium will place post treatment signs throughout the common area, and signs will likely remain in place for 1 week.**
- **All DWO HOA common areas will be treated.**
- **All pesticide products used are approved by the EPA.**
- **Millennium has licensed/certified applicators.**
- **There is no application of pesticides on Vista Grande and Vista Bella homeowner lawns.**
- **Homeowners are responsible for their own lot fertilization and pest control.**

Q: Irrigation issues and mowing boundaries?

A: **The Board will be addressing these matters as part of their review of Millennium’s 30, 60 and 90 day status reports.**

FINANCE:

Q: Can we get a report on out on Reserves spending and “provisions for the unforeseen”?

A: **There will be a standing item on the Board meeting agenda to address these items.**

SAFETY:

Q: Has the Board considered the impact that the new development surrounding DWO may have on our amenities and security?

A: **The Board is discussing options related to signage and enforcement of “no trespassing” signs with Polk County Sherriff ’s Office.**

Q: Can we get a crosswalk at Del Sol Avenue and the golf cart path?

A: **The Board Liaison, in consultation with the Safety Committee is preparing a proposal to address this.**

BOARD AND OTHER COMMUNICATIONS:

Q: Can we get more frequent "Board updates"?

A: **The Board continues to evaluate new communication methods and will look into the frequency and content of communications.**

- **On the portal under Resident Resources please see:**
 - **“DID YOU KNOW?”**
 - **YOU ASKED...WE ANSWERED**
 - **BOARD OF DIRECTORS tab where you will find many resources:**
 - **How to contact Board members**
 - **Policies, Procedures and Forms**
 - **Mission, Vision and Values**
 - **Board material including meeting agendas, complete Board packets, the meeting schedule and meeting minutes.**
- **There is a mix of daytime and evening meetings and all Town Hall meetings are in the evening.**

Hopefully you find this material helpful....

“We are stronger when we listen, and smarter when we share.”

******* NOTE: SPECIAL MEMBERSHIP MEETING: May 19, 2021 at 6PM *******