

New Resident Fact Sheet

KEY CONTACTS

Montecito Clubhouse & Resident Services	500 Del Webb Blvd	863 424-5050	Clubhouse, Grounds & Amenities www.delwebborlandoinfo.com/DWO.Info@fsresidential.com
DWO Web Portal	www.delwebborlandoinfo.com	See Front Desk Staff for Assistance	<ul style="list-style-type: none"> • Community Information • Event Registration
Resident Photo Directory	www.delwebborlandoinfo.com (select "Resident Photo Directory")	Questions →	Contact: Janet Fisher janetfisher@me.com
FirstService Portal	https://delwebborlando.com/ectresident.com	See Front Desk Staff for Assistance	<ul style="list-style-type: none"> • Pay HOA Fees & Check Balance • Service Request
On-Site Association Manager: Stephanie Taylor	Montecito Clubhouse	863 424-5050	Clubhouse Facilities, Common Areas, Security and HOA Code Enforcement Stephanie.taylor@fsresidential.com
Lifestyle Director: Lori Blake	Montecito Clubhouse	863 424-5050	Entertainment Programs, Room Schedules & Communications Lori.Blake1@fsresidential.com
Gate Security:			
• Guest and Vendor Access	Ridgewood Lakes Blvd	863 420 0145	Guest and Vendor Access: Visit: https://gateaccess.net/ Or... Call the Front Gate
• PIN Setup	Viviana Hernandez	407 872-7608	vhernandez@vestapropertyservices.com
FirstService Residential: Kristina Inkrott (Regional Director)	2300 Maitland Center Parkway, Suite 101 Maitland, FL 32751	407 644-0010	Association Management Vendor www.fsresidential.com Kristina.Inkrott@fsresidential.com
Ridgewood Lakes Master Assoc: c/o Nicki Sheyka Vesta Property Services	Vesta Property Services 411 S Central Ave, Suite B Flagler Beach, FL, 32136 nisheyka@vestapropertyservices.com	386 439-0134	Vesta: Management of Gates, Guards and Master Association: www.vestapropertyservices.com Ridgewood Lakes Master HOA: ridgewoodlakesmaster.nabrnetwork.com

JERRY'S LIST - EXCLUSIVELY FOR DWO RESIDENTS

Created & Managed by and for DWO Residents:	
Need a Recommendation for a Plumber, a Doctor, a Handyman...	CLICK HERE
Need to Sell, Borrow, or Lend a Bed, a Highchair, a Walker...	CLICK HERE
Learn How To Use Jerry's List	CLICK HERE
To Join, E-mail: JerrysDWOList@gmail.com (be sure to include your DWO address)	
DWO Gardening & Landscaping Tips from "The Gardenator"	CLICK HERE

DEL WEBB HOME WARRANTY

Del Webb Home Warranty	https://www.delwebb.com/service-request
Del Webb Home Ownership	https://www.delwebb.com/my-del-webb-account/owners-entry

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POLK COUNTY SERVICES

Polk County Sheriff		863 298-6200	Non-Emergency Contact https://polksheriff.org/
Polk County Property Appraiser	<u>3425 Lake Alfred Rd. 3 Gill Jones Plaza, Winter Haven, FL 33881</u>	863 401-2424	File for your Homestead Exemption here: www.polkpa.org/
Polk County Waste Collection	<u>10 Environmental Loop S. Winter Haven, FL 33880</u>	863 284-4319	https://polk-county.net/waste-and-recycling/residential-collection-services
Polk County Emergency Alert	---	---	https://member.everbridge.net/index/892807736724723#/overview
Tax Collector*	<u>2000 Deer Creek Blvd (Hy27 & Deek Creek)</u>	863 534-4700	www.polktaxes.com/
Licenses and Car Registration*	<u>2000 Deer Creek Blvd (Hy27 & Deek Creek)</u>	863 534-4700	www.polktaxes.com/
Voting	Polk County Supervisor of Elections	863 534-5888	www.polkelections.com
Social Security Administration	<u>1395 NW Havendale Blvd, Winter Haven</u>	800 772-1213	https://www.ssa.gov/

* Advance Registration Required

UTILITY SERVICES

Polk County Water & Sewer	<u>1011 Jim Keene Blvd, Winter Haven</u>	863 298-4100	PLEASE REVIEW WATER USE & RATES! www.polk-county.net/utilities
Duke Energy (Electric)	P.O. BOX 1004 Charlotte, NC 28201	800 700-8744	www.duke-energy.com/home
Central Florida Gas	https://fpuc.com/centralfloridagasinfo/	800 427-7712	https://fpuc.com/customer-service/

CABLE AND INTERNET SERVICES

Frontier		888 446-7622	www.frontier.com
Spectrum		855 222-0102	www.spectrum.com/
ATT		855 490-1623	www.att.com/savings/Bundles

HOSPITALS / LABS

Advent Health Heart of Florida	<u>40100 Highway 27 Davenport</u>	866 997-3627	https://www.adventhealth.com/hospital/adventhealth-heart-florida
Advent Health - Celebration	<u>400 Celebration Pl., Kissimmee</u>	407 303-4000	https://www.floridahospital.com/celebration-health
Winter Haven Hospital	<u>200 Avenue F NE Winter Haven</u>	863 293-1121	https://baycare.org/locations/w/winter-haven-hospital
Minute Clinic – inside CVS stores	<u>7575 Osceola Polk Line Rd, Davenport</u>	321 677-0531	www.cvs.com/minuteclinic/clinic-locator
Quest Diagnostics	<u>40230 US Hwy 27 (Near Davenport Diner)</u>	863 422-1080	secure.questdiagnostics.com/hcp/psc/jsp/SearchLocation.do

NOTE: For a public list of Doctors, Dentists, etc. in the Davenport area, check the following website:
<http://www.healthgrades.com/family-practice-directory/fl-florida/davenport>

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POSTAL SERVICE

Davenport, 33837	<u>1 South Blvd. E Davenport</u>	863 422-4451	<u>www.uspspostoffices.com/fl/davenport/d avenport</u>
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PUBLIC LIBRARY

Haines City	<u>111 North 6th St. Haines City, FL</u>	863 421-3633	<u>http://www.mypclc.org/library/haines- city-public-library</u>
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